TRANSFORMING LEGACY SYSTEMS: INFOSYS' COMPREHENSIVE INFOPATH MIGRATION SERVICES
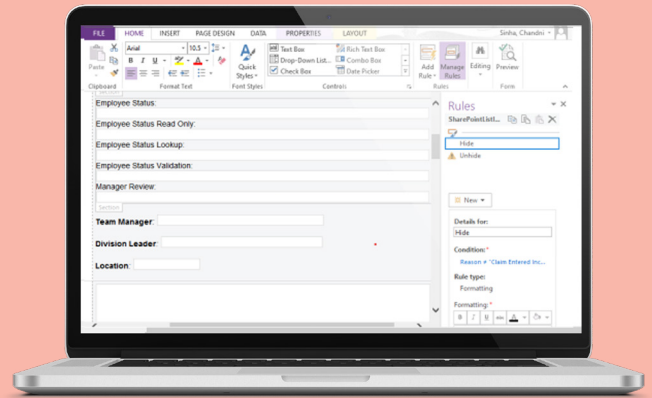
Microsoft InfoPath Retirement: Migration Imperative for Your Business Continuity

Microsoft InfoPath is an application used to design and manage electronic forms. The latest version, InfoPath 2013, has already gone out of mainstream support, with extended support ending in 2026 with EOL (end-of-life). Microsoft is phasing out this technology since it was designed for an earlier version of the web that needed to be more cloud-focused or mobile-responsive.

As InfoPath's support period concludes, migrating to a modern platform is critical to ensure business continuity. Our expertise and innovative solutions position us perfectly to lead this significant transition, offering tailored migration strategies that meet each enterprise's unique needs.

InfoPath Migration Challenges

Migrating from InfoPath presents several complex challenges that organizations must navigate.
Given an organization's setup and technological environment, these challenges can be both technical and operational.

Migration Path and Integration Complexities

Applications may need to be rebuilt from scratch. Integration with CRM and ERP systems requires careful planning.

Data Migration Complexities

High volumes and varieties of data complicate migration. Ensuring data integrity and accuracy is critical.

Change Management and Training

Effective change communication is necessary to ensure a smooth transition. Structured training and continuous support are essential.

New Developer Skills and Resource Allocation

IT teams may need reskilling, or new personnel proficient in modern platforms may be required. Significant investment in training and resources may be needed.

Security and Compliance

Adherence to regulations and standards during and after migration is essential. Regular audits and updated security protocols are necessary to maintain compliance.

InfoPath Modernization : Unlocking Greater Efficiencies

While Microsoft recommends Power Apps and Power Automate as replacements for InfoPath, and other solutions such as Nintex, Appian, OutSystems, and SharePoint Forms are available, the true opportunity in InfoPath modernization extends beyond just adopting a new platform.

The real advantage lies in harnessing the power of Artificial Intelligence (AI). Modern solutions can utilize AI to **automate tasks intelligently, extract data-driven insights, personalize user experiences, reduce maintenance costs, and minimize business disruptions.**

The true value of modernization lies in unlocking the potential of Artificial Intelligence (AI). Modern solutions can leverage AI to:

Automate tasks intelligently:

Harnessing AI to automate and streamline workflows, significantly reducing manual effort. By automating form submissions, data validation, and error checking automatically, which not only speeds up these tasks but also reduces the likelihood of human error. This allows employees to focus on more strategic and value-added tasks, boosting overall productivity.
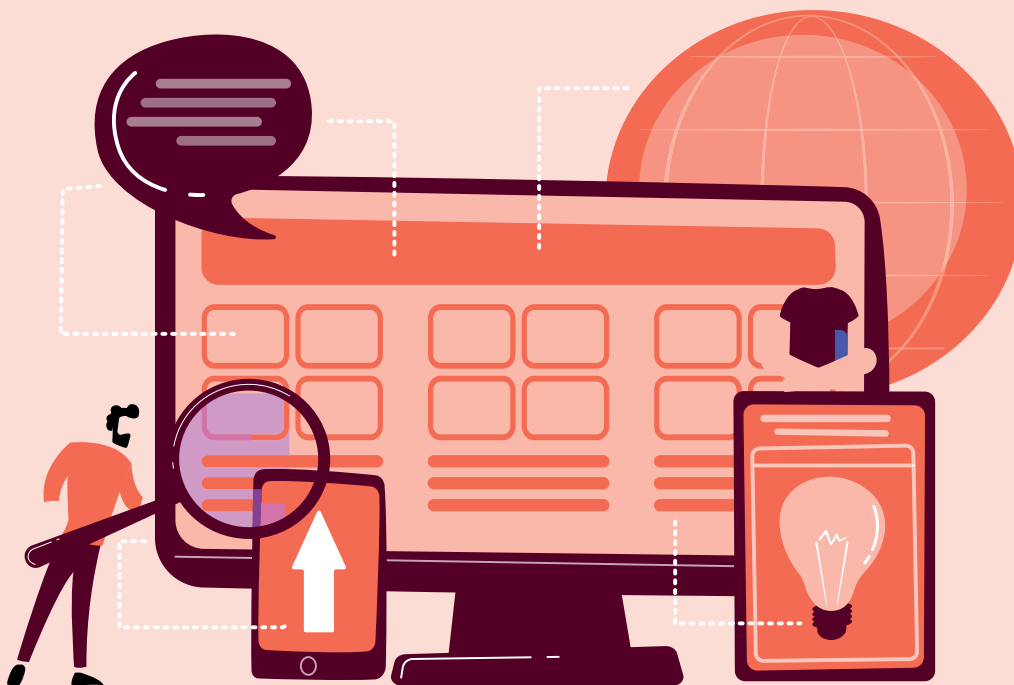
Extract data-driven insights:

AI empowers clients by extracting actionable insights from their data. By analyzing form submissions, AI uncovers valuable trends and patterns, informing data-driven decisions. This optimizes performance, identifies improvement opportunities, and enables organizations to adapt to changing conditions.

Personalize user experiences:

Deliver exceptional user experiences with AI-driven personalization. Moreover, AI can personalize user experiences by tailoring interactions based on individual preferences and behaviors. AI can suggest relevant form fields, provide real-time assistance, making the process more intuitive and user-friendly. This personalization not only enhances end user satisfaction but also increases the efficiency of the employees.

Infosys with its extensive experience with AI can help to build proven methodology, automation tools, and integration expertise. We can assist our clients migrate swiftly to future-proof, AI-powered solutions. This goes beyond simply replacing InfoPath; it is about transforming forms into powerful tools that drive business growth.

Infosys Modernization Approach for Infopath Migration

Infosys employs a proven methodology to ensure a smooth migration. Our systematic and structured approach ensures every aspect of the migration is meticulously planned and executed.

Assess & Rationalize

1. Evaluate and identify existing InfoPath forms and workflows, eliminating or consolidating where necessary.

2. Design future state with a focus on low-code and AI solutions.

Migrate

1. Rebuild apps with conversational UX on LCNC (Low-Code, No-Code) platforms using migration tools and accelerators.

2. Reuse pre-built components to speed up development and deployment.

Improve & Integrate

1. Enhance usability with modern experiences and intelligent AI-driven apps.

2. Integrate enterprise applications using native and custom connectors, plugins, and copilots.

AI-Driven Transformation: Infosys' Accelerators for Seamless Transition

Infosys can facilitate a swift migration to AI-driven, future-proof solutions using our established methodology, automation tools, and integration expertise. This transformation goes beyond merely replacing InfoPath; it involves turning your forms into dynamic tools that propel business growth.

Infosys provides in-house accelerators and tools to streamline the transformation. These tools help speed up the process and ensure thorough coverage of the migration process:

Partner Solutions
- Collaborates with industry-leading tools like Kudzu and Power Accelerate.
- Incorporates best practices for superior migration results.

InfoPath and Workflow Assessment Tool
- Analyzes existing forms and workflows, their complexity, and connections to external data sources.
- Provides a detailed migration report.
- Works in both on-premises and cloud environments.
- Evaluates fields and connectors (SOAP, XML, UDX, etc.).
- Supports MS Office versions (SP 2013, SP 2016, Office 365)

Third Party Integrations
- Integrates with enterprise and line-of-business (LoB) systems like SAP, Oracle, and ServiceNow.
- Ensures seamless functioning of critical business processes post-migration.
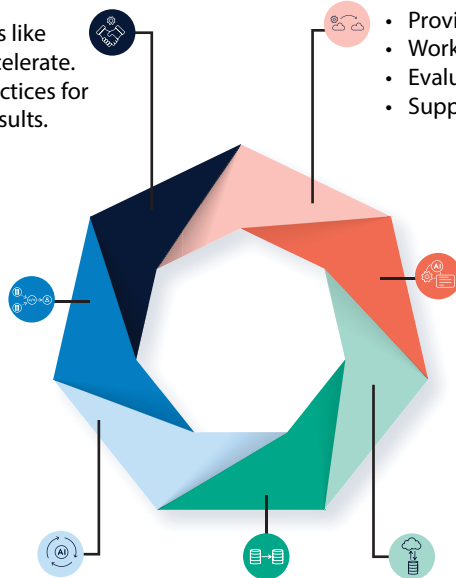
AI Test Case Generator
- GenAI-powered tool generates test cases from InfoPath forms.
- Ensures full functionality in the target app through comprehensive test coverage.
- Reduces manual analysis effort by 30%.
- Validates migrated forms' functionality, ensuring business rules and workflows are correctly implemented.

Reusable AI Components
- Provides reusable AI accelerators and ready-to-deploy bots.
- Accelerates the development of intelligent modern apps

InfoPath Data Migrator
- Migrates InfoPath XML data to Power Platform data sources.
- Facilitates smooth data transition and integration with new forms and workflows.

SharePoint Workflow Migrator
- Migrates out-of-the-box SharePoint workflows and designer workflows to Power Automate.
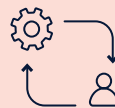- Ensures seamless workflow automation in the new environment

Comprehensive Managed Services by Infosys

Infosys offers a comprehensive suite of end-to-end managed services, including consulting, development, change management, and DevOps support for organizations looking to migrate from InfoPath. These services ensure that every transition stage is handled professionally and efficiently.

Consulting services
Assess existing IT landscapes, identify the best target platform, and design a migration strategy and roadmap.

Change management services
Ensure users are ready and comfortable with the new solutions through training and support.

Development services
Build alternate solutions using Power Platform, SharePoint Online, or other technologies, leveraging Infosys' proven tools and frameworks.

DevOps support
Automate and optimize the deployment, testing, and maintenance of new solutions to ensure security and compliance.

Modernizing InfoPath Applications for a Leading Australian Energy Provider

A leading Australian energy provider needed help with outdated forms crucial for asset management, compliance, and customer service. They were an operational bottleneck due to their limited functionality and poor mobile accessibility. The company modernized over 150 InfoPath forms and 100+ workflows with Infosys.

Infosys assessed the forms, identified areas for improvement, and rebuilt them using the Low-Code, No-Code Power Automate platform, making them mobile-responsive and user-friendly. Comprehensive change management, including training and support, ensured a smooth transition. The results included significant cost savings, improved efficiency, and enhanced user satisfaction, positioning the company for future growth and innovation.

Forms Transformed

150+

Workflows Transformed

100+

Cost Savings in Third-Party Licenses

$25K+

Custom Solutions

5+

Customer Base

1.7 Million

Forms Assessed

400+

Development Time Reduction

20%

Transforming InfoPath Applications for a Global Animal Health Company

The client, a global animal health company, was grappling with security and compliance risks due to legacy InfoPath and SharePoint Designer (SDP) forms and workflows reaching the end of support. Infosys assessed their requirements and identified forms for migration, consolidation, or retirement.

Infosys migrated 50+ InfoPath forms and 30+ SDP workflows to the Power Platform, enhancing user experience, security, and efficiency. Additionally, Infosys supported end-user communications, Organizational Change Management (OCM), and adoption of the new platform, ensuring a smooth transition and improved operational effectiveness.

Number of Workflows

150+

Number of Actions

70+

Cost Savings

$100K+

Webinar Training Sessions

10+

Modernizing Forms with Infosys: Building a Future-Proof Solution

Infosys InfoPath Modernization offers a strategic pathway to future-proof an organization's forms and workflows. We leverage AI, low-code platforms, and comprehensive managed services to ensure a seamless transition, enhancing productivity and operational efficiency. Our proven methodology and robust tools enable us to deliver tailored solutions that meet an institution's unique needs, positioning them for long-term success.

Join us in this transformation journey.

Contact Infosys today to learn how we can help you migrate from InfoPath to modern, AI-driven solutions and unlock new opportunities for growth and innovation. Together, let's build a future-ready digital enterprise.

Infosys Cobalt is a set of services, solutions and platforms for enterprises to accelerate their cloud journey. It offers over 35,000 cloud assets, over 300 industry cloud solution blueprints and a thriving community of cloud business and technology practitioners to drive increased business value. With Infosys Cobalt, regulatory and security compliance, along with technical and financial governance comes baked into every solution delivered

For more information, contact askus@infosys.com

Infosys®
Navigate your next

Infosys.com | NYSE: INFY

Stay Connected