

SECURING
MICROSOFT 365
DATA EFFORTLESSLY
WITH INFOSYS
BACKUP SERVICES

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The widespread adoption of cloud-based productivity suites like Microsoft 365 has revolutionized collaboration and accessibility for businesses. While these solutions offer significant benefits, it is crucial to recognize the associated data security risks, such as unauthorized access and data breaches. Microsoft’s shared responsibility model in cloud, leaves the customer to shoulder the responsibility of protecting their data*.

Gartner predicts that by 2025, 60% of organizations will experience business disruption due to data integrity issues, making backup and recovery solutions essential. While Microsoft 365 offers robust array of solutions, a backup solution is not natively built into these solutions, hence data loss can still occur due to human error, malicious attacks, or sync issues.

Malicious Attack [Internal and External]	Data Corruption	Accidental Deletion
25 %	22 %	20 %

Table 1: Top Causes for SaaS Data Loss



Microsoft 365 Backup Solution for the Security Conscious Organizations

Microsoft 365 Backup solution is specifically designed to protect organizational data against breaches. It is a comprehensive and reliable solution for safeguarding organization's critical data across multiple platforms, including SharePoint Online, OneDrive for Business, Exchange Online and Teams. The solution integrates advanced security features and compliance management, helping your organization meet regulatory requirements and protect sensitive information from threats. Microsoft 365 Backup solution can help swift recovery of large volume data in healthy state, safeguarding the organization from cyber-attacks, data loss and accidental deletions.

Microsoft 365 Backup solution implementation can help in:

- Protecting data from accidental deletions, overwrites, and synchronization errors.
- Recovering data quickly in the event of ransomware attacks or other security breaches.
- Maintaining compliance with data retention policies and regulations.
- Ensuring business continuity by minimizing downtime and data loss.

The comprehensive Microsoft 365 Backup solutions offers:

Comprehensive Coverage	Automation	Granular Restore
Ability to support all Microsoft 365 workloads Exchange Online, SharePoint Online, OneDrive and Teams	Can be scheduled to run automatically without manual intervention.	Ability to restore individual items or entire user data
Flexible Backup Destinations	Robust Security	Centralized Management
Ability to store backup on cloud, on-premises, or hybrid	Industry-standard encryption and access controls to protect organization's backups from unauthorized access	A unified view of all the backups, simplifying administration and monitoring






Strengthen your Data Protection Strategy with Infosys Backup Solution for Microsoft 365

Infosys Microsoft 365 backup solution offering provides a comprehensive and hassle-free approach to protect critical organizational data stored in Microsoft 365 environments against all the malwares. This robust, secure, and flexible solution protects organization’s data, from any data loss recovery and maintain business continuity.

Infosys partners with leading vendors in this space to provide a robust and flexible solution to our client.



Infosys offers a comprehensive set of Consulting, Implementation, and Managed Services that are tailored to safeguard your data in Microsoft 365.

 Consulting Services	 Implementation Services	 Managed Services
<ul style="list-style-type: none"> • Data Protection Strategy • Disaster Recovery for Microsoft 365 • Security & Compliance Guidance 	<ul style="list-style-type: none"> • Backup Deployment • Secure Operational Processes and Procedures • Validation Services 	<ul style="list-style-type: none"> • Automated Backups • Proactive Monitoring • Compliance & Legal Investigations



Features

1 Quick and Easy Setup

Delivers an instant setup experience for the customers

2 Maintenance & Security

Multi-layered security, capable of meeting the industry's most rigorous security standards

6 All inclusive Service

Includes consultation, implementation, and support services

3 Compliance & Governance

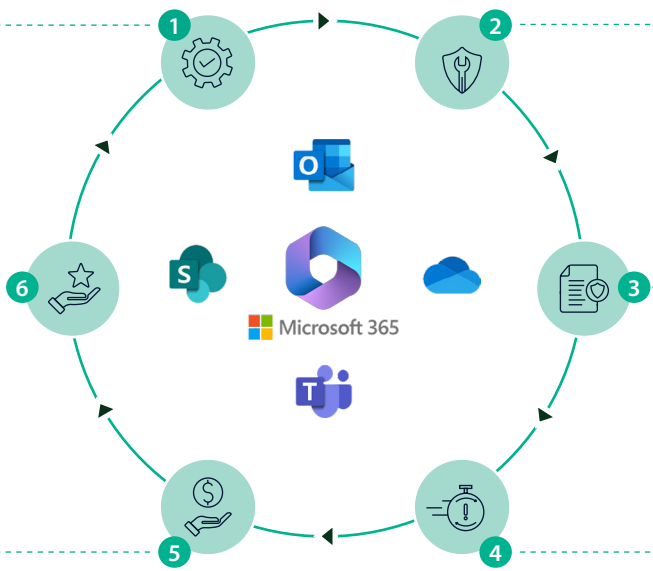
Frequent auditing are done to verify compliance Immutable backups, e-discovery capabilities

5 Pay for what you use

Eliminate hardware, infrastructure, and storage and easy to scaleup Converts capital expense into a stable, scalable operating expenditure.

4 Powerful recoverability

Rapid & granular recoverability for business continuity



Benefits of the Microsoft 365 Backup Solution **

Improved Security	Improved Recoverability and Reliability of Backups	Reduced IT Cost
52 %	46 %	41 %

Key Solution Differentiators



Our Partnership with Vendors



End to End Recovery Ownership



Backed by Certified SMEs



Secure Environment



Early Recovery Response



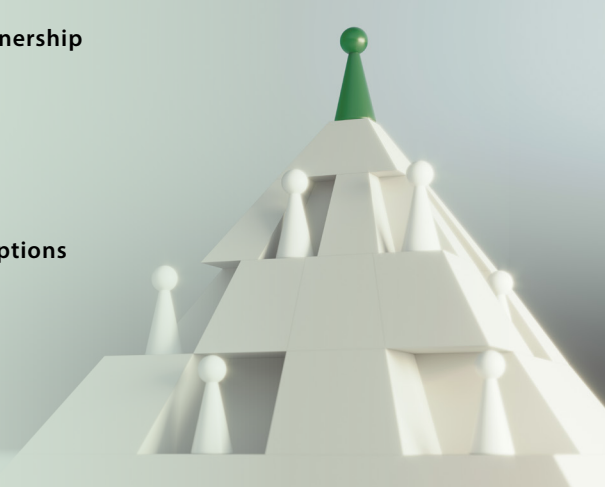
Minimize Risks and Exceptions



Well Defined Metrics



Industry Best Practices





Success Story

A leading Middle Eastern bank, reliant on Microsoft 365 for email, document management, and collaboration, needed to address data security concerns. Accidental deletion, data loss, and corruption posed significant risks to their operations and regulatory compliance.

Infosys Solution

Infosys implemented a comprehensive Microsoft 365 Backup solution, including monitoring backups, performing restores and managing policy compliance. Developed documentation on backup procedures, recovery process and troubleshooting steps. Implemented continuous monitoring of backup jobs.

Benefits



Enhanced Data Security

Secured sensitive banking data with encryption and secure storage, preventing unauthorized access, and ensuring regulatory compliance.



Improved Regulatory Compliance

Ensured adherence to data retention and recovery regulations, avoiding potential penalties.



Improved Business Continuity

Mitigated risks associated with data loss through comprehensive backups that ensured recovery from accidental deletion, corruption, or other disruptions.



Enhanced Operational Efficiency

Streamlined backup management processes through proactive monitoring and resource optimization for improved efficiency and reduced costs.



References

*<https://learn.microsoft.com/en-us/azure/security/fundamentals/shared-responsibility>

** <https://www.cohesity.com/resource-assets/analyst-reports/esg-evolution-of-data-protection-cloud-strategies-analyst-report-en.pdf>

Infosys Cobalt is a set of services, solutions and platforms for enterprises to accelerate their cloud journey. It offers over 35,000 cloud assets, over 300 industry cloud solution blueprints and a thriving community of cloud business and technology practitioners to drive increased business value. With Infosys Cobalt, regulatory and security compliance, along with technical and financial governance comes baked into every solution delivered

For more information, contact askus@infosys.com

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