

MODERNIZE AND
SAFEGUARD
ENTERPRISES
WITH GOOGLE
WORKSPACE
SERVICES

Infosys
cobalt



Infosys[®]
Navigate your next

Hybrid work is a norm now, with enterprises adopting flexible working models to retain and attract talent while enhancing employee satisfaction. This shift has placed greater emphasis on transformation initiatives aimed at employees, fostering a culture of collaboration, improved experiences, wellbeing, and increased productivity with purpose.

While focusing on these pivots, organizations often face business challenges like:



Data Loss Risk due to Inadequate Back-up Measures



Disruption to Business Operations due to Disparate Data Systems during Mergers



High Costs Associated with Legacy Infrastructure



Sub-par Productivity due to Legacy Infrastructure

Google Workspace – Connect, Collaborate & Innovate



For over a decade, Google Workspace has been dedicated to enabling anytime, anywhere collaboration. It allows the modern workforce to seamlessly work across various cloud-based apps and devices, fostering productive connections, collaboration, and innovation from any device and location.

Together, with Google Chrome Enterprise and Google Cloud, Google Workspace offers a comprehensive, end-to-end workplace stack that is natively cloud-powered, secure, flexible, and innovative, empowering individuals and organizations to achieve more.



Content and Collaboration

Email, Docs, Chat and Meet

- Secure, Intelligent, AI driven, Communication and productivity tools



Enterprise Applications

Sites, AppSheet and AppScript

- EX driven Intranet, Knowledge Sharing portals, unified search solutions
- Intelligent Automation solutions, workflow apps

Google Cloud Platform

- Supports complex business apps, automates legacy processes
- External and internal systems integration



Device Management

Device Management

- Endpoint management for Android, iOS, Windows, Chrome OS, MacOS, and Linux
- Supports and enables BYOD, Administration and security policies
- Cloud-power employees from anywhere



Identity and Security

Administration

- Admin Console managed users, apps, devices and security policies
- Integrated Cloud identity features and Advanced Protection Program

Opportunity areas where we see traction:



Front-line Workers Use-cases across Industry Segments



Mergers and Acquisitions



Multi-cloud Solutions for Disaster Recovery and Business Continuity



License Upgrades from Free Versions to Enterprise Version across Segments



Customers who use Google Cloud Platform



Digital Native Companies - Presence of Millennials and Gen Z employees



Building Low-Code No-Code Apps with AppSheet and Advanced LCNC with App Script



Infosys Service Offerings

Infosys recommends a phased approach for implementing Google Workspace, leveraging its co-existence capabilities to transition organizations either gradually or through a complete re-platform.



Explore



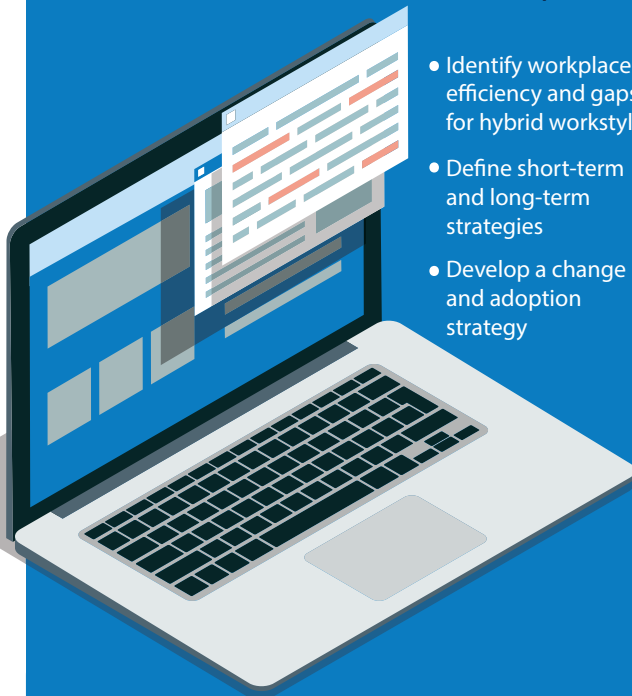
Co-existence



Full Re-platform



Robust Data Security and Recovery/Retention



- Identify workplace efficiency and gaps for hybrid workstyle
- Define short-term and long-term strategies
- Develop a change and adoption strategy

- Adopt specific Google Workspace services
- Establish co-existence with existing workplace solutions
- Replace existing services with Google Workspace

- Deploy/migrate all services to Google Workspace solutions
- Achieve organization-wide acceptance and cultural change
- Develop smart solutions and integrate with Line of Business (LoB) apps
- Define operating model and platform governance
- Implement greenfield projects and handle merger/de-merger scenarios

- Act as a backup agent, retaining data and providing access to historical data
- Prevent data loss from accidental deletion, system failures and cyberattacks
- Ensure regulatory compliance

We at Infosys with leadership in modernizing and digitizing enterprise workplaces, offer:

Consulting and Advisory Services



- Business case development
- Strategy for hybrid workspace
- Change management and user adoption strategy
- Governance strategy

Implementation and Migration Services



- Establish co-existence with existing workplace solutions
- Migrate workloads to the Google platform
- Deploy endpoint devices and Mobile Device Management
- Implement enterprise security
- Develop and integrate apps
- Adopt specific Google Workspace Service
- LoB apps development using AppSheets and Google Workspace

Managed Services



- Help desk and remote operational support
- Desk-side support
- Platform management and governance
- Workplace-as-a-Service (Includes DaaS)
- Cloud Desktop Management

Why Infosys?



Infosys & Google
Cloud Alliance with
360-degree
Relationship



Digital Workplace
Professionals



Google Certified and
Experienced Team



AI-powered In-house
Tools, Accelerators and
Ready Blueprints

Google Workspace Success Stories

Empowering Google Customers with Comprehensive Support Services

Infosys has been a trusted partner for Google, providing a wide range of technical troubleshooting support services to ensure seamless customer experience. Our dedicated team of experts offer comprehensive support that includes, but is not limited to, technical support, billing support, quota support, community support, account recovery, social, upsell, and partner support.

One of our notable success stories involves a major project where Infosys played a crucial role in enhancing customer satisfaction for Google.



Google Workspace Support for an American Publishing Company

Infosys has been instrumental in delivering exceptional troubleshooting and quality support services for Google Workspace Enterprise applications. Our comprehensive support covers a wide range of applications, including Gmail, Calendar, Google Drive, Docs, Sheets, Slides, Sites, Forms, Devices, Chat, Meet, and Google Voice. We provide assistance through phone, email, and chat, ensuring greater customer satisfaction.



Infosys Cobalt is a set of services, solutions and platforms for enterprises to accelerate their cloud journey. It offers over 35,000 cloud assets, over 300 industry cloud solution blueprints and a thriving community of cloud business and technology practitioners to drive increased business value. With **Infosys Cobalt**, regulatory and security compliance, along with technical and financial governance comes baked into every solution delivered

For more information, contact askus@infosys.com

Infosys[®]
Navigate your next

© 2025 Infosys Limited, Bengaluru, India. All Rights Reserved. Infosys believes the information in this document is accurate as of its publication date; such information is subject to change without notice. Infosys acknowledges the proprietary rights of other companies to the trademarks, product names and such other intellectual property rights mentioned in this document. Except as expressly permitted, neither this documentation nor any part of it may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, printing, photocopying, recording or otherwise, without the prior permission of Infosys Limited and/ or any named intellectual property rights holders under this document.