

EMBARK ON YOUR  
MICROSOFT COPILOT  
FOR MICROSOFT 365  
JOURNEY CONFIDENTLY  
WITH INFOSYS COPILOT  
READYASSIST

Infosys  
topaz



Infosys®

 Microsoft 365

Organizations are progressively embracing Generative AI solutions to empower their employees amidst the changing dynamics of modern workplace driven by hybrid work and digital disruption. In this scenario, Copilot for Microsoft 365, which is deeply integrated with the Microsoft 365 ecosystem, harnesses the power of Large Language Models (LLMs) to elevate employee experiences by unlocking creativity, boosting productivity, and reimagining employee workflows.

As enterprises embark on their Copilot for Microsoft 365 adoption journey, certain challenges are bound to crop up.



Preparing the organization for Copilot for Microsoft 365 propels the organization forward in the competition and can manifest as a significant fast-mover advantage.

## INFOSYS OFFERING FOR COPILOT FOR MICROSOFT 365

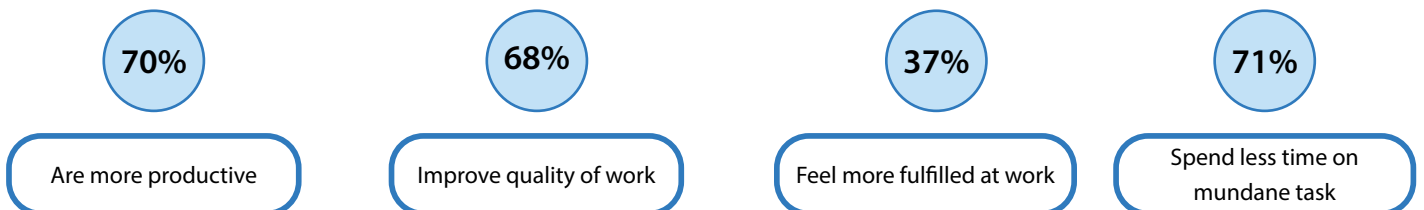
Copilot for Microsoft 365 is a game-changing fusion of Generative AI capabilities, Microsoft Apps and Microsoft Graph to unleash creativity, unlock productivity and uplevel skills of employees.

For the digital workplaces of today, harnessing the power of AI with Microsoft Copilot for Microsoft 365 or Microsoft Azure OpenAI requires a well-structured journey. Infosys Microsoft Practice helps organizations by offering a tailored journey from assessment to adoption, leveraging our curated Copilot for Microsoft 365 readiness toolkit, to help organizations to seamlessly integrate and scale their AI capabilities to drive innovation and efficiency.

### Infosys Services for Copilot for Microsoft 365

Envision	Readiness	Deployment	Adoption	Develop and integrate
<ul style="list-style-type: none"> <li>Art of Possible Workshops</li> <li>Roadmap</li> <li>Persona Identification</li> </ul>	<ul style="list-style-type: none"> <li>Assessment</li> <li>Remediation</li> </ul>	<ul style="list-style-type: none"> <li>POCs</li> <li>Pilots</li> <li>Department &amp; Org wide rollouts</li> </ul>	<ul style="list-style-type: none"> <li>Training</li> <li>Change Management</li> </ul>	<ul style="list-style-type: none"> <li>LOB app integration with Microsoft 365 extensibility/ plug-ins</li> </ul>

Microsoft's post-deployment study of early adopters of Copilot for Microsoft 365 indicated the following benefits.



Infosys offerings on Microsoft 365 for organizations in focusing on the aspects that will help them in maximizing the benefits of Copilot for Microsoft 365 quickly. Moreover, all the pre-requisites are overseen by Infosys in collaboration with customer program manager and SMEs.

# PREPARE FOR SUCCESS WITH INFOSYS COPILOT READYASSIST

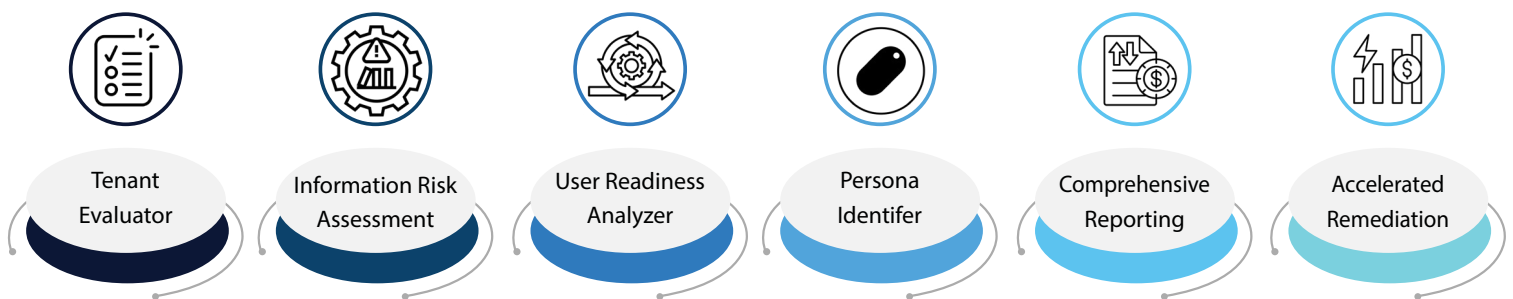
Infosys presents **Infosys Copilot ReadyAssist**, a well-designed solution to accelerate and optimize the enterprise's digital journey with Copilot for Microsoft 365. **Infosys Copilot ReadyAssist** helps organizations in:

1. Assessing data security and compliance of organizations to ensure environment and security policies are ready for Copilot for Microsoft 365.
2. Preparing enterprise environment for Copilot for Microsoft 365.
3. Assisting in the acceleration of Copilot for Microsoft 365 adoption.

**Infosys Copilot ReadyAssist** assess user profile readiness to adapt Copilot for Microsoft 365 by identifying the appropriate personas, which will allow to construct the appropriate business case, offer organizational tenant readiness information, and most crucially, assess data security readiness.

This enables organizations to confidently determine the next steps for Copilot for Microsoft 365 by identifying gaps, providing recommendations and guidance on maximizing the return on the investment made in Copilot for Microsoft 365.

## Infosys Copilot ReadyAssist



### Tenant Evaluator:

To leverage Copilot for Microsoft 365, the tenant needs to meet the certain technical and functional requirements. Tenant Evaluator Identifies gaps and potential tenant-related issues that should be addressed before activating Copilot for Microsoft 365.

### User Readiness Analyzer:

Assesses the technical readiness of the users for Copilot for Microsoft 365 adoption by examining user profiles, access privileges, licenses, and workloads within the Microsoft 365 ecosystem.

### Information Risk Assessment:

A dynamic rule-based engine to streamline the information risk assessment process that uses a set of predefined rules and logic

- Rule-based engine to analyze the data and information assets in the Copilot for Microsoft 365, such as documents, teams, sites, etc. and to identify potential data exposure risks, and compliance issues by accessing information security risks with in the environment like oversharing, sensitivity labels and data classification.
- Detecting and flagging complexity of potential data exposure risks and compliance issues

### Accelerated Remediation:

Accelerated Remediation is a one-stop platform to identify and resolve the risks and issues related to data governance and privacy. It scans the Copilot for Microsoft 365 data sources and analyzes the

permissions, policies, labels, and encryption settings of the data. Further it provides recommendations and actions to mitigate the data governance risks and issues

- It empowers the Business, IT, department/unit owners to remediate the issues via the one-stop platform.
- It also notifies the site/team's owners via email about the issues and the actions.

### Persona Identifier:

Persona Identifier is a framework/methodology for defining and segmenting users into different personas based on their roles, responsibilities, and usage patterns, preferences of the users across Microsoft 365 applications and services to help identify best-fit users for Copilot for Microsoft 365

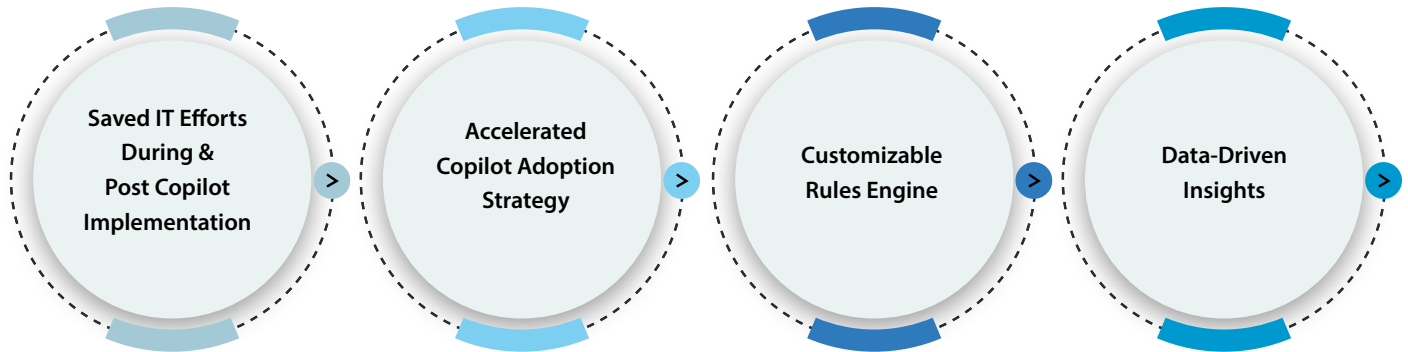
- Categorizes users into different personas based on their roles, responsibilities, and usage patterns.
- To increase the adoption and retention of Copilot for Microsoft 365 by focusing on the users who are most likely to benefit from the service and to provide them with a personalized and relevant experience

### Comprehensive Reporting:

ReadyAssist provides a comprehensive view of the information security posture and performance, as well as actionable insights and recommendations to improve organization's readiness for Copilot for Microsoft 365

- **Data Governance & Oversharing Report:** Detailed report around information security posture in Copilot for Microsoft 365.
- **User Report:** Comprehensive report to determine users are technically fit and best-fit based on usage.
- **ROI:** Shows the potential savings for the client by using the Copilot for Microsoft 365 calculator.

## Microsoft Copilot for Microsoft 365 and Infosys Copilot READYASSIST BENEFITS



## SUCCESS STORIES

Leading Canadian Fertilizer Major	US Based Agricultural Machinery	European Credit Insurance Group	Leader in Emerging Markets Equity	Health Insurance Major in US
Envisioning AI strategy & roadmap and support for 300+ copilot users	Adoption & support for 200 early access users	Readiness and deployment of initial 300 users	Adoption of 300 users and readiness for ~10K users in progress	Copilot for Microsoft 365 adoption for 3000 users, change management and white glove support to senior executives

Infosys Topaz is an AI-first set of services, solutions and platforms using generative AI technologies. It amplifies the potential of humans, enterprises and communities to create value. With 12,000+ AI use cases, 150+ pre-trained AI models, 10+ AI platforms steered by AI-first specialists and data strategists, and a 'responsible by design' approach, Infosys Topaz helps enterprises accelerate growth, unlock efficiencies at scale and build connected ecosystems.

For more information, contact [askus@infosys.com](mailto:askus@infosys.com)



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