

NAVIGATE YOUR NEXT IN RETAIL

Thrive in a rapidly evolving dynamic retail landscape by adopting innovative strategies and leveraging emerging technologies.

Our Retail Industry Solution caters to a wide range of segments, each with its unique challenges and opportunities.

This cloud-based solution is delivered seamlessly through end-to-end business processes, reference architecture, and preconfigured Oracle Retail SaaS solutions.

The AI-powered solution is supported by Infosys platforms, frameworks, and accelerators across the retail value chain. It enables digital transformation to a modern omnichannel retail platform that is designed to drive growth.

	 Fashion, Brands, Footwear, Sporting Goods	 Grocery, Food & Beverage	 Furniture, Telecom, Pharmacy, Auto Ancillary	 All Retail Segments	Implementation Accelerators	
Infosys Retail Industry Solution	Focused MFP	Simplified Supply Planning	Integrated Forecasting	Inventory IQ: From Retail to Cost Clarity	10 Project Management Artefacts Starting Kit, Project Plan, Cutover Checklist, WSR	
	Size & Color Management	Ingredients Management	Furniture Kit Management	Subscription Inventory Management		
	Offline Procurement	Oracle Retail PayStream	Endless Aisle	Augmented Loyalty Management	150+ L1/ L2 Process Flows	
	Streamlined POs for Efficient Trucking	Landed Cost driven Margin visibility	Warranty Management, Repairs	Oracle Retail Snap Sales Audit	25 Functional Artefacts CRP Decks, Configuration Options, Requirements Tracker	
	Deliver Seamless Drop Ship	Extended Store *	Expiry Management	Intelligent Invoice Matching		
AI First	POS Assist	Hyper personalization, JWO technology	Loss Prevention	Integrated Forecasting, Anomaly Detection	AI-driven improved Invoice auto match, sales audit	150 Data Conversion Artefacts Catalog, Extraction Framework, Scorecards
Technology Enablers	Data Services Suite	Lite Integration Framework	Oracle Retail System Assessment	Workflow Scheduler	Rapid Xstore Upgrade/ Rollout Validation Service	300+ System Testing, 800+ SIT test case suite
Oracle Cloud Solutions	Oracle Retail Cloud	Oracle Financials Cloud	Oracle Supply Chain Management Cloud	Oracle Customer Experience Cloud	Oracle Cloud Infrastructure	Test Automation Tool w/ 75+ priority test cases
Infosys Set of Services	Infosys Cobalt	Infosys Topaz	Infosys Oracle Cloud Suite	Smart Dashboard	Live Enterprise	10 Training Management Artefacts

INFOSYS TOPAZ – CREATE VALUE AT SPEED WITH AI-FIRST

Infosys Topaz is an AI-first offering that helps accelerate business value for global enterprises using generative AI. It amplifies the potential of businesses to tap into the next generation of opportunities to create value from unprecedented innovations, connected ecosystems, and pervasive efficiencies.

Infosys Topaz leverages Infosys' Applied AI framework to build an AI-first core that fosters cognitive solutions to accelerate value creation.

In-Store Experience



- **Hyper-personalization** to tailor shoppers' interactions, product recommendations, and content views
- Elevate the retail experience with **Just Walk Out** technology (Amazon JWO)

- **Up to 30% increase** in customer satisfaction
- **100% elimination** of store personnel leveraging Just Walk Out technology

Supply Chain Efficiency



- **Integrated Forecast** to predict product demand at multi levels and reconcile
- Improve Stock Availability and Accuracy through **Anomaly Detection**

- **2X** forecast accuracy, Inventory turnover
- **Up to 15% reduction** in inventory carrying cost, improved availability

Operational Excellence



- **POS Assist**, an intelligent chatbot for store personnel
- **Enhance Invoice Auto Match** to improve matching rates
- **Augmented Sales Audit** through deeper insights
- **Loss Prevention** Effectivization

- **20% reduction** in store issues and reduced business disruptions
- **~40% reduction** in manual effort and discrepancy resolutions

STRATEGIC TRANSFORMATION, PROVEN OUTCOMES

Achieved key KPIs and business goal alignment

Accelerated timelines within budget (< 9 months)

Improved operational efficiency through accelerators and automation

Turnaround of a stalled and deferred transformation program

Modular and scalar solutions

Enhanced customer experience

For more information, contact askus@infosys.com

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