

Delivering value Financial Capital

We obtain our Financial Capital through the funds generated from our business operations and financing activities. Our strong performance on the back of meticulous execution over the years, as reflected in the combination of high growth and profitability, has led to building a strong, debt-free, and liquid Balance Sheet. Our focus is on ensuring a sustainable and profitable financial position. Our stakeholders expect us to deliver long-term growth riding on a solid strategy and prudent business decisions. Our shareholders are looking for good returns on their investment and dividends, along with a steady buyback plan.

Approved the Capital Allocation Policy to return 85% of the free cash flow cumulatively over a five-year period through a combination of semi-annual dividends and / or share buyback / special dividends. The Company expects to progressively increase its annual dividend per share (excluding special dividend if any).

Performance highlights

4.7%

Revenue growth

20.7%

Operating margin

32.1%

Return On Equity (ROE)

35.3%

Dividend per share growth⁽¹⁾

10.0%

EPS growth

AAA rating

By CRISIL

₹50,638 cr

Robust working capital

Material topics

- Scale agile digital & Energize the core
- Shareholders returns
- High returns on equity

UN SDG mapping



Managing financial capital

Infosys has a high cash-generating business with access to capital markets across the world. Our strong credit rating allows us to raise debt at competitive rates in the future, if needed. The primary source of funds is cash from operations and income from short and long-term investments, among others.

Our primary sources of liquidity are cash and cash equivalents and the cash flow generated from our operations. We continue to remain debt-free, and we maintain adequate

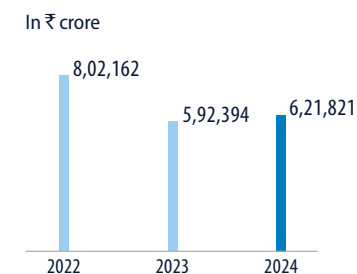
cash to meet our operational and strategic requirements and unforeseen events while also earning sufficient returns.

Our consolidated cash and investments include deposits in banks, investments in liquid mutual funds, fixed maturity plan securities, commercial paper, quoted bonds issued by government and semi-government organizations, non-convertible debentures and CDs or certificates of deposits – all such instruments issued by eligible

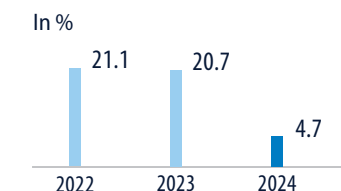
financial institutions with high credit ratings.

We also build financial assets and create financial value by investing in the startup ecosystem. These investments enable us to access innovation, which together with our services and solutions, deliver benefits to our clients. Most often, our investments comprise minority equity positions in startup organizations and / or venture capital funds.

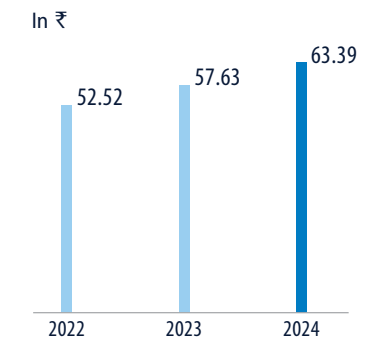
Market capitalization



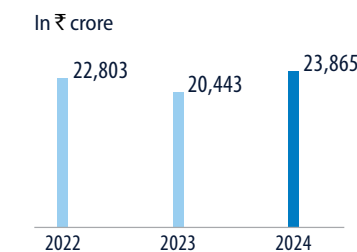
Revenue growth



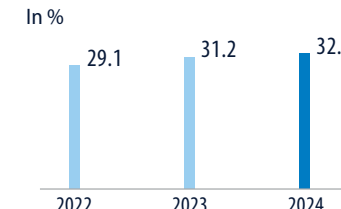
Basic earnings per share



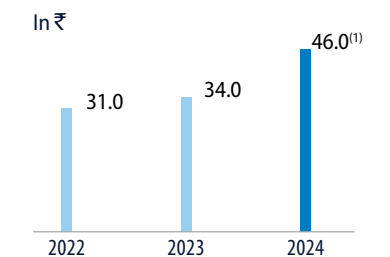
Free cash flows



Return on equity



Dividend per share



⁽¹⁾ Dividend includes special dividend of ₹8.00 per share

Shareholder value creation

We constantly endeavor to fulfill the expectations of our investors through responsible business decisions and governance. Integrity and transparency are top priorities in our relationship with our investors.

We are privileged to share a strong relationship with investors based on a deep understanding of their expectations and our commitment to creating value for them. Infosys aims to deliver superior revenue growth and operating margins through prudent financial management and sound corporate governance – resulting in share value appreciation, leading to sustained value creation for investors. We maintain transparency in our disclosures and frequent communication with investors through channels such as

quarterly post-result calls, analyst meets, the Annual General Meeting, and regular one-to-one and group interactions.

Delivering value through business strategy

Our market-oriented four-pronged strategy enables us to invest in expanding our global digital footprint. This helps Infosys to be recognized as a partner of choice for digital transformation and also increases our potential to attract larger total contract value (TCV) deals and clients. This enhances our ability to generate industry-leading growth and profitability, thus generating shareholder value.

Distribution of value created through Capital Allocation Policy

Effective from financial year 2025, the Company expects to continue its policy of returning approximately 85% of the free cash flow cumulatively over a 5-year period through a combination of semi-annual dividends and/or share buyback / special dividends subject to applicable laws and requisite approvals, if any. Under this policy, the Company expects to progressively increase its annual dividend per share (excluding special dividend if any).

Details of our Capital Allocation Policy are available at <https://www.infosys.com/investors/corporate-governance/documents/capital-allocation-policy.pdf>.

Delivering value Human Capital

Nurturing talent for the future is essential for our continued success. We have long established paths for employee upskilling and reskilling, and our efforts have been well-rewarded, providing value to our people and us. Our people expect the Company to provide them ample opportunities to learn and grow in their careers while enjoying work in safe workplaces, free of all discrimination and bias. Employee well-being and interaction with a large, diverse, and multicultural workforce are added advantages.

Our 5C model for Engagement – Connect, Collaborate, Celebrate, Care, and Culture – is designed to strengthen and reinforce our culture so that it is experienced uniformly and positively by employees, remote or in office.

Performance highlights

3,17,240

Employees globally

1,130

Employees have voluntarily disclosed their disability

159

Nationalities in the workforce

80%

Employee satisfaction score

2,50,000+

AI Aware employees

11,900+

Fresh graduates hired globally

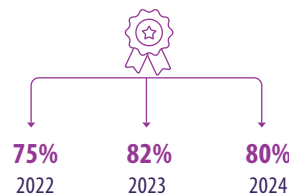
Employee health and wellness

There is a stronger focus on individual and collective well-being in the hybrid work model. Employees who are comfortable and satisfied with work add to the productivity and success of the organization, while also leading happier and fulfilling lives.

Infosys' Health Assessment & Lifestyle Enrichment (HALE) program is a non-monetary employee benefit and has been recognized as the best internal brand with great recall and participation.

Our employee well-being scores reached an all-time high of 91% among employees across locations.

Employee satisfaction



Our reimagined listening mechanism for the new remote way of work is a periodic feedback mechanism called Pulse. Pulse collects ongoing and real-time feedback from employees anonymously on key organization-wide themes that shape an employee's experience at Infosys such as work, learning and careers. Over 1.60L+ employees participated in fiscal 2024. Employee satisfaction for fiscal 2024 was recorded at 80%.

Material topics

- Employee Value Proposition
- Employee health and wellness
- Diversity, Equity and Inclusion
- Energizing local communities

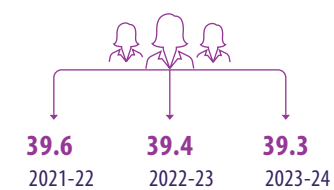
UN SDG mapping



Diversity, Equity and Inclusion

As part of our ESG Vision 2030, we aim to achieve 45% female representation in our workforce by 2030. In fiscal 2024, we had 1,24,569 women, making 39.3% of the total workforce.

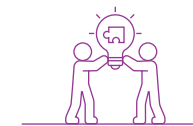
% of women employees



Employee Value Proposition

We never cease to reinforce our Employee Value Proposition (EVP).

Our EVP continues to build on the three pillars of



Inspiring you to build what's next

Inspiring our people with meaningful work and passionate teams, enabling them to find their purpose and make an impact



Making sure your career never stands still

Enabling our people with learning and progress in their careers while shaping our collective future



Navigating further, together

Ensuring our people experience Infosys in a creative, dynamic, rewarding and inclusive environment

Our career framework, articulated as Career Gambit, is a simple, intuitive framework that is focused on three important actions – Get, Set, Go.

Get: Access to world-class learning and personalized learning paths with digital readiness through Lex, our online learning platform, and Digital Quotient, a comprehensive score that helps employees keep track of their digital capabilities.

Set: Employees are encouraged to set themselves up to win, acquiring Skill Tags and setting sights on specialized careers through tools such as Digital Specialist. Once they complete the required courses and gain six months of experience in that skill set / technology, they qualify for a Skill Tag.

Go: Multiple pathways into exciting technology spaces through Bridge programs, Accelerate and Marketplace enhance employees' mobility in this fast-paced technology world. These intelligent platforms match the right opportunity to the right individual at the right time for employees and business alike.

These efforts have resulted in faster growth, broader career options, increased talent mobility and sharper compensation differentiation.

Infosys internship program

InStep, Infosys' flagship global internship program, has 200+ partner institutions in over 50 countries, more than 3,000 alumni members and interns from over 50 nationalities. InStep has been ranked as World's #1 Internship Program, five times in a row by Vault Firsthand, a prestigious career intelligence platform. InStep has been instrumental in building strong academic partnerships for Infosys with premier global institutions, generating numerous

patents and publications, along with contributing to the overall localization efforts.

Localization

To create a more diverse and inclusive talent pool in our markets, we are committed to creating a significant number of local jobs in our key markets in North America, Europe, and APAC. We believe that this will help us to better serve our customers and create an environment where everyone can thrive. We established innovation hubs, nearshore centers and digital design studios across geographies. In fiscal 2024, we recruited 90% employees locally in our markets.

Our hybrid work model is about our people and their comfort. It offers the flexibility of working from home and working from office in a hybrid work model. The model operates according to different employee contexts: those in the same city as their office and those in other locations. As part of this strategy, we have set up offices in Visakhapatnam, Noida, Hubballi, Indore, Navi Mumbai, Nagpur and Coimbatore in India over the last few years.

Delivering value Intellectual Capital

Our Intellectual Capital is driven by agility, flexibility, and innovation. We are committed to working with experts, partners, academia, and other stakeholders to develop new products and services that meet the needs of our customers and communities. We are also focused on strengthening our Tech for Good solutions and providing an environment for startups to be incubated and innovation to be scaled.

With iCETS, the Living Labs, and the Infosys Innovation Network, we have a broad portfolio of solutions across industry segments, while the Infosys Prize and Aarohan Social Innovation Awards provide a platform for innovators and social entrepreneurs, respectively.

Performance highlights

100+

Client living labs

796

Patents owned by Infosys

1,200+

Infosys Knowledge Institute assets

“Well known”

Trademark for Infosys in India

Industry leader

Rating for iCETS platforms by analysts

ISO 42001:2023

Certified for AI Management Systems

Infosys | Center for Emerging Technology Solutions

Infosys Center for Emerging Technology Solutions (iCETS)

iCETS is the incubation unit at Infosys that offers a variety of emerging technology services to clients. These services include building next-generation platforms and a variety of new-age innovation services including incubation of emerging technology capabilities (like generative AI, AR/VR/XR, quantum computing, cloud, cybersecurity and data management) under various Centers of Excellence (CoE). Led by the CoE, iCETS has been curating technology and trends across business verticals and contributing to thought leadership. iCETS-led

technology platforms like LEAP, Cortex, Cyber Next, Quality Assurance and Privacy Next are contributing to differentiating Infosys services. Infosys’ vertical platforms like Energy-as-a-Service are opening up new opportunities for Infosys and client joint platform-led offerings.

Infosys | Living Labs

Living labs

We collaborate with our clients to enable rapid prototyping, incubating and piloting of innovative solutions, both through client and Infosys living labs.

With over 100+ client living labs, Infosys has helped its clients explore

Material topics

- Innovation and Intellectual Property
- Products, platforms and solutions
- Responsible AI

UN SDG mapping



and develop art-of-the-possible emerging technology solutions.

Accessibility Living Labs

In fiscal 2024, we launched Infosys Accessibility Living Labs, a unique learning space to experience digital accessibility firsthand. Through simulated interactions and real-world scenarios, the lab fosters empathy and awareness of accessibility challenges, introduces users to assistive technology and facilitates the creation of digitally accessible solutions. The lab also features Infosys Accessibility Platform, an AI-first cloud-ready accessibility and inclusivity solution with a patented audit tool to identify and fix accessibility gaps and AI-based functions to confirm inclusivity.

Infosys | Innovation Network

Infosys Innovation Network (IIN)

IIN is a well-orchestrated partnership among select startups, universities, hyperscalers and Infosys to incubate and bring the best of emerging tech innovations from across the globe. Today, IIN boasts of 305 startups and these have had over 700 client impressions. Infosys has also established partnerships with key client corporate venture capital firms to bring their portfolio startups onto the Infosys network. Over the past 12 months, we’ve engaged with numerous startups, universities and hyperscalers across geographies like the US, Finland, Israel, and India, in spaces like AI, fintech, cloud, cybersecurity, InsureTech, HealthTec, and more.

Infosys | Knowledge Institute

Infosys Knowledge Institute (IKI)

IKI is the business research and thought leadership arm of Infosys. IKI harnesses the intellectual capital of Infosys’ subject matter experts to create unique and fresh content and insights on the business impact that technology can drive for prospects and clients. IKI also develops its proprietary data and insights through multiple large-scale surveys and quantitative analysis. These are published through its flagship Radar maturity assessments, the annual Tech Navigator report on future trends and the ongoing TechCompass tech trends series. IKI has collaborated with over 600 clients and created over 1,200 assets since inception. For more information, visit <https://infosys.com/iki>.

edgeverve
An Infosys company

Product innovation

EdgeVerve helps our customers create a connected enterprise where humanity, AI, and automation work together. EdgeVerve’s three digital platforms – AssistEdge for hyper automation, XtractEdge for intelligent document processing, and TradeEdge for autonomous supply chains facilitate transformation and exponential growth. Finacle is our industry-leading digital banking solution. Our cloud-native solution suite and SaaS services help banks engage, innovate, operate, and transform better to scale digital transformation with confidence. The solutions address core banking, wealth management, treasury, analytics, AI, and blockchain etc. for financial institutions globally. Read more at <https://www.edgeverve.com/>.

Intellectual Property (IP), patents and trademarks

Infosys actively innovates and develops platforms, products and tools, that constitute its collection of IP assets. These assets, available on the Infosys Marketplace, are used to differentiate ourselves in the market or as productivity-enhancing tools. We have 796 patents in the portfolio. Over 861 trademarks (registered or pending) across 51 countries underscore the strength of our brand.

- **“Well Known”**: Infosys is regarded by Indian authorities as being a “Well Known” trademark. This gives us legal rights across sectors.
- **Most valuable brand**: Infosys is recognized as one of the top 3 most valuable IT services brands globally by Brand Finance. Infosys is now among the top 100 most valuable brands in the world.

WONGDOODY
An Infosys company

WongDoody

WongDoody, a subsidiary of Infosys, is a global creative digital innovation agency that has built new practices and products to support CMO/ CDO/CXO success. These products include StudioNext, our collaborative in-house human experience service model; cutting-edge sustainability IP in The Climate Game for the Financial Times; and next-generation AR/ XR capabilities for immersive brand engagement. WongDoody is also on the forefront of AI development for enterprise marketing advantage with our new AI Studio and Platform X. Currently in prototype with major brands, these products combine the power of AR digital twinning with AI image generation and hyper-personalization.

Infosys Marketplace

Infosys Marketplace is a one-stop shop to see, try, and adopt innovative and next-generation solutions from Infosys and partners. The platform provides hundreds of curated solutions across a wide range of technologies and industry verticals to accelerate the digital transformation initiatives of global enterprises. Read more about Infosys Marketplace at <https://www.infosys.com/navigate-your-next/live-enterprise-suite/offerings/marketplace.html>.

Responsible AI certification

Infosys has become one of the first companies globally to get ISO 42001:2023 certified. The ISO/IEC 42001:2023 - Artificial intelligence — Management system certification is designed for entities providing or utilizing AI-based products or services, to ensure responsible development and use of AI systems.

Delivering value Natural Capital

We believe bold climate action is crucial in addressing one of the most pressing challenges of our time. We hope to inspire change by demonstrating the benefits of sustainable practices, fostering innovation, and advocating policies that prioritize the environment while also considering social and economic implications. We believe climate action is about taking responsibility for our collective future, and working together to create a sustainable and resilient world.

Today, we incorporate environmental considerations into everything we do, as we power the journey towards a sustainable world for all.

Performance highlights

67.52%

Of electricity for our India operations comes from renewable sources

2,64,000+

Rural families benefited through carbon offsets program

Carbon neutral for 5 years in a row

100%

Wastewater recycled within our campuses

29.6 mn sq.ft.

Of highest-level green certified space

8 years

Of CDP climate leadership

Infosys' climate commitments

- As a part of Infosys ESG Vision 2030, we have committed to maintaining carbon neutrality across scope 1, 2 and 3 emissions every year
- Signatory to the Climate Pledge, with the ultimate goal of a Net Zero planet by 2040
- Our goals are aligned to Science Based Targets initiative (SBTi)

Climate action strategy

We are working diligently towards this goal and have built our carbon neutral program on three pillars –

- Energy efficiency**
To reduce emissions
- Renewable energy**
To avoid emissions
- Carbon offsets**
To offset emissions

Carbon neutrality

Infosys is carbon neutral for the fifth year in a row. As part of our energy efficiency efforts we continue to push the envelope when it comes to creating efficient workplaces, by ensuring efficient design and operation of our buildings. The stringent environmental performance criteria not only apply to our own buildings but are also a prerequisite for leased offices. Today, we have over 29.6 million sq.ft. of buildings with the highest level of green building certification.

Material topics

- Carbon neutrality
- Renewable energy
- Offsets for community development
- Advocacy for climate action
- Water stewardship
- Zero waste to landfill

UN SDG mapping



Renewable energy

Renewable energy plays a crucial role in addressing the urgent challenges of climate change, energy security and sustainable development. Infosys was an early mover in renewable energy, adopting solar PV plants in our campuses way back in 2009 itself. Today, we have a total capacity of 60.2 MWp of solar PV across Infosys campuses, and a large solar park situated in Sira, about 140 km from Bengaluru. We have engaged continuously with many state governments to enable favorable

policies and green power through DISCOMs. Infosys has not purchased any renewable energy certificates till date. We get 67.52% of electricity for our India operations from renewable sources.

Carbon offsets

Our focus on high social impact carbon offset projects helps us to maintain carbon neutrality. The projects not only benefit the environment but also improve health, boost livelihoods, improve digital literacy, and help in creating rural jobs. Our unique offset program is certified to the highest level (Gold Standard) in terms of social impact, authenticity, and transparency.

This year, through our biogas projects, we extended additional units of biogas to farmers in the Bagalkote region of Karnataka. We continued to benefit more than 2,64,000 rural families and created more than ~3,900 rural jobs through our 10 running projects in the states of Maharashtra, Meghalaya and Rajasthan.

Advocacy for climate action

Infosys published a book chronicling our efforts in creating super-efficient buildings, thereby minimizing environmental impact. The book titled *Pioneering Net Zero Buildings – The Infosys Journey* (<https://www.infosys.com/about/corporate-responsibility/documents/pioneering-net-zero-buildings.pdf>) was released on September 11, 2023, by Prof. Amory Lovins, American writer, energy advisor physicist and Chairman Emeritus of the Rocky Mountain Institute. The unique methodology, disruptive technologies and new benchmarks in building design, captured in the book, are expected to guide and

inspire companies, policymakers, academia, and other stakeholders in the industry.

Water stewardship

At Infosys, we understand that water is essential for life, ecosystems and economic prosperity. As demand for water increases due to increasing population, urbanization and climate change, it is more crucial than ever to prioritize responsible water management. As a signatory to the CEO Water Mandate, we commit to enhancing our operational water conservation procedures and expanding our community outreach. Infosys' strategy to reduce water demand, recycle 100% wastewater and focus on rainwater harvesting have resulted in significant reduction in our water intensity. In addition to the 400 deep recharge wells and 40 lakes across our campuses, we continue to look for innovative ways and solutions to reduce our water demand and use recycled water more effectively.

Lake rejuvenation

Infosys' water stewardship efforts include lake rejuvenation projects and increasing water holding capacity of lakes by 10 billion liters in the next five years. In fiscal 2024, we rejuvenated five lakes in Bengaluru enhancing the water holding capacity by about 5 billion liters, in collaboration with local partners, to improve water availability in the communities in which Infosys operates. Additionally, the lake rejuvenation projects created much-needed lung spaces for the communities, thereby having a positive impact on people's health.

Waste management

Our efforts in waste management involves implementing strategies to minimize waste generation, maximize recovery and promote a circular economy.

We seek to uphold our ambition of zero waste to landfills through active minimization combined with technology investment in recycling and streamlining systems and processes.

In fiscal 2024, three of our India campuses in Bengaluru, Chennai and Pune received True Zero Waste Platinum certifications from Green Business Certification Inc. (GBCI).

Decarbonizing our supply chain

Mitigating climate change requires timely and decisive action from all stakeholders. To meet our ambitious targets on climate, we expect our suppliers to align with our goals and join climate action efforts.

As part of our efforts to decarbonize our supply chain, we identified suppliers representing a large part of our capex spend and invested in training and capacity building for them. This effort included in-person training sessions covering topics including climate change, importance of disclosures, maintaining and improving data capture methodologies, and emission monitoring and calculation techniques applicable to the organization. Apart from this, Infosys also supported a few suppliers through one-on-one interactions and training in this domain. We also launched a platform for suppliers to disclose their climate-related information to help them in benchmarking and improving their performance.

Delivering value Manufactured Capital

Our Manufactured Capital includes our energy-efficient offices, data centers, innovation hubs, digital studios, and our technology infrastructure across the globe. Our infrastructure is modeled taking into consideration stakeholder expectations of our commitments towards climate change mitigation, judicious use of natural resources and preserving our environment.

With the highest-rated green buildings on our campuses and investments in collaborative tech infrastructure, we offer productive, safe, healthy and future ready workplaces for employees, clients, partners and contractors.

Performance highlights

70 kWh/sq.m./p.a.

Building EPI

Radiflux

Radiant cooling solution patented in Europe and India

1.55

Weighted average PUE of data centres

Retroshade

Building retrofit shading solution patented in India

68%

Of internal IT application workload migrated to public cloud

Innovative climate measures

Infosys is a pioneer in implementing innovative solutions to achieve reduction in energy and water. From implementing the first radiant cooled office building in India in 2010, constructing the largest prefabricated office building in India in 2019, to integrating art and science to design one of our most efficient buildings in 2023, we have demonstrated that innovation is essential to achieve transformational savings.

Some of our innovative climate measures to create sustainable infrastructure include:

- Radiant cooling system, which is about 50% more efficient than regular air-conditioning and ensures healthier spaces too
- Retroshade device, which allows fully-glazed buildings to adopt external shading to effectively cut off direct sun and heat
- Water from air conditioning systems (condensate), is collected in a separate tank and utilized in cooling towers for air conditioning, saving water and energy.
- Other measures like data-driven design, use of technology for design optimization, climate responsive architecture, use of systems adapted to local

Material topics

- Green buildings / infra / data center efficiency
- Workplace transformation
- Green IT

UN SDG mapping



conditions, high-efficiency equipment and continuous monitoring at granular level for building performance parameters remotely.

High-performance green buildings

Our green buildings are a testimony to our commitment to minimize impact on the environment even while building world-class facilities. We have about 29.6 mn sq.ft. of the highest level of green building certification but the differentiator is that we ensure the building performance is maintained through accurate monitoring, thereby making our buildings truly green.

Workplace transformation

Infosys embarked on workplace transformation with new design principles for a reimagined office catering to the new normal. Our new design focuses on health and wellbeing, productivity, social connect and inclusiveness, while also ensuring environmental sustainability.

Additionally, as part of our strategy to distribute economic growth, tap into diverse talent pools, contain the explosive growth of tier 1 cities, and make it convenient for employees based in tier 2 and tier 3 cities in India to come to office, we have set up offices in Hubballi, Indore, Nagpur, Coimbatore, Noida and Visakhapatnam. We also opened offices in Kolkata and Navi Mumbai this year.

Green IT

InfosysIT has embedded sustainable practices across the lifecycles of service design, operations and disposal of IT assets.

Data center efficiency

InfosysIT has taken up data center modernization as a strategic initiative. Density-optimized hyperscale platforms have been deployed to deliver high-density server virtualization and consolidation across the enterprise. The hyperscale private cloud platforms provide cloud-scale agility and enables efficient resource pooling and utilization. This initiative has delivered significant power savings and drastically reduced the total cost of ownership for the organization.

InfosysIT has made focused investment on Data Center Infrastructure Management (DCIM)

tools to get accurate visibility across the entire data center IT and facility stack. DCIM provides environmental (temperature, humidity, air flow), power (at the device, rack, zone and data center level) and cooling data. This information can be used to alert the Management when thresholds are exceeded, reducing repair time and increasing availability. Data center standards are revised with a focus on delivering industry-leading PUE and will be integrated with DCIM through Smart PDUs for providing a unified view of IT and facility subsystems.

We have modernized our enterprise storage platform to be energy-efficient. We provide around 1.8PB of storage capacity for employees, projects, and internal requirements on all flash storage with fabric pool and storage grid technology.

We introduced Hybrid cloud storage which is helping us in creating savings compared to on-premise data center while providing high availability.

Infrastructure as code

Infrastructure as code is a transformational initiative towards enabling continuous deployment and integration, and touch-less management of the life cycle of infrastructure components. This methodology overcomes the traditional challenges such as growing scale of infrastructure, elastic demand, speed and consistency of deployment, rapid disaster recovery, and the interdependency between teams.

AIOps-powered digital operations

InfosysIT has deployed AIOps platform with a wide range of capabilities – like algorithmic noise reduction, anomaly detection, root cause analysis, and context-

based notification. InfosysIT digital operations provides unified observability cutting across infrastructure and application stack, in addition to capacity usage and cost analysis. It also offers the ability to ingest large volumes of data originating from all areas of the infrastructure and application, and analyze it using AI and ML algorithms to identify areas of remediation and optimization.

PolyCloud and OneStop

We have introduced the OneStop unified provisioning platform for endpoints, clouds, software, and tools. The OneStop platform lets project managers request IT hardware and software in advance, enabling new hires to be productive on Day One. The IT Genie intuitive app in the laptop helps users self-configure basic applications, reducing interactions with the IT Support team.

The PolyCloud digital backplane provides an abstraction of managed private clouds and public cloud services, including GPU instances for AI workloads, empowering full stack developers to drive AI-first enterprise initiatives.

Public cloud adoption

Majority of internal IT applications have been moved to public cloud infrastructure. All employees have access to the cloud-based platform for collaboration like messaging, presence, video, and other requirements. Additionally, they now have cloud-based unified internet access and secure private access.

Delivering value

Social and Relationship Capital

Our Social and Relationship Capital guides us to bring the interests of our stakeholders to the fore. As enterprises focus on reshaping their businesses in the digital era, we are helping our clients drive transformation. Our social ambition focuses on serving the development of people by shaping a future with meaningful opportunities for all. We deliver on expectations of nurturing social innovations and enabling employability through skill training of communities.

Our global CSR efforts address challenges across education, healthcare, women empowerment, science and research, environmental sustainability and more.

Performance highlights

92

Scientists honored with the Infosys Prize since 2008

11.75 mn

Learners enabled in digital skills

90%

Local hiring across geographies

₹577 cr

Global CSR spends

119 mn +

Lives empowered via Tech for Good programs

11 mn

Beneficiaries of CSR projects in India

Material topics

- Client value
- Inclusive development
- Digital skilling

UN SDG mapping



Creating value for our customers

Digital transformation

We help our customers navigate their digital transformation journeys through our suite of services and solutions.

Our digital architecture drives outcomes for enterprises across five areas – Experience, Insight, Innovate, Accelerate and Assure. Our experience of helping many clients through their digital transformation journeys has shown us that a Live Enterprise is one that is continuously investing in reinventing its operating model while reimagining customer transformations. Our clients count

on our operating models to help navigate their next.

Details of our key customer services and solutions are available at <https://www.infosys.com/industries/>.

Digital operating models

We use our native digital innovation expertise to partner with our clients to develop future-ready solutions. Further, the Infosys Living Labs enable clients to experience emerging technologies to inspire innovation and incubate new possibilities. At Infosys, we have evolved how we deliver digital transformations to address our

clients' challenges, with AI infused to create additional value.

Read more at <https://www.infosys.com/navigate-your-next/digital-operating-models.html>.

Client satisfaction

Our latest annual client survey indicates that most of our clients are delighted with Infosys, sustaining the positive feedback gained over the years. We have also been appreciated for our relationship management, client-centric approach, account management, base delivery and quality of deliverables.

Community

Infosys | Springboard

Springboard

Our ambition to serve the development of people by shaping a future with meaningful opportunities for all sums up our work with the community. Technology serves as a catalyst in community development. Infosys Springboard is Infosys' flagship digital learning platform that empowers people with skills to be successful in the 21st century. About 7.9 million learners across the world have registered on Infosys Springboard.

Tech for Good

Infosys is committed to using digital, cloud and open-source technologies to drive societal impact in our communities through partnerships that will enable our stakeholders to harness the power of technology everyday.



Infosys Foundation

Infosys Foundation has continued to work in the areas of education, healthcare, women empowerment and environmental sustainability, striving to create the next opportunity for communities and individuals. In fiscal 2024, a significant tie-up in healthcare was with the LV Prasad Eye Institute in Hyderabad, in which Infosys' Tech for Good initiative developed the unique SightConnect app that connects healthcare workers, eye care professionals and patients.

Maternal and child health was another important area of work for the Foundation this year, and related projects with C-CAMP,

Sangath and the Antara Foundation focused on infrastructure upgrade, digital support, mental health and comprehensive connectivity. The Foundation also focused on digital skilling and STEM education projects, especially in rural areas of the country.

In the third edition of the prestigious Aarohan Social Innovation awards, a total of ₹2 crore was awarded to eight social innovators. Read more about Aarohan Awards, at <https://www.infosys.com/infosys-foundation/aarohan-social-innovation-awards.html>.

Read the Infosys Foundation Annual Reports at <https://www.infosys.com/infosys-foundation/about/reports.html>.



Infosys Foundation USA

In fiscal 2024, Infosys Foundation USA remained committed to investing in programs that help bridge the digital skills gap. This year alone, the Foundation brought computer science and maker-focused educational programming to 1.1 million students and 47,000 educators in the US.

The Foundation achieved significant impact through targeted partnerships and equity-focused initiatives that deliver professional development for educators; provide afterschool coding programs to children in marginalized communities; spark imaginations in makerspaces, museums, and libraries and provide signature awards, namely the CS Teaching Excellence Awards and the Infy Makers Awards, that spotlight exceptional talent and inclusivity.

Read more at <https://www.infosys.org/infosys-foundation-usa/impact.html>.



Infosys Science Foundation

The Infosys Science Foundation awards the Infosys Prize that endeavors to elevate the prestige of science and research in India. The award is given annually to honor outstanding achievements of contemporary researchers and scientists across six categories. The work of the winners of the Infosys Prize 2023 tackles immediate problems like air quality and pollution, creating effective medicines with minimum side-effects, tracing the history of science in India, and exploring the physics of life. From 2024, the Prize will be awarded to scholars who are 40 years or below in Economics, Engineering & Computer Science, Humanities & Social Sciences, Life Sciences, Mathematical Sciences, and Physical Sciences. Each Prize carries a gold medal, a citation and a purse of US\$100,000.

Read more at <https://www.infosysprize.org/about-isf.html>.

Suppliers

Infosys believes in and is committed to partnering with the highest quality diverse suppliers to ensure that we deliver best-of-breed business and IT solutions to our clients. As a signatory to the United Nations Global Compact (UNGC), Infosys leverages the UNGC principles covering human rights, labor, environment, and anti-corruption as foundational principles for building and improving its sustainable supply chain practices. This year, our training focused on capability-building across suppliers on climate change and CDP disclosures.